



## Terms and Conditions

### 1. Payment and Booking:

- 1.1. To secure your place on a Chakra Wellness retreat, a non-refundable deposit of £400 is required upon booking.
- 1.2. Full payment is due 8-weeks prior to departure. Failure to make full payment by this date will result in the release of your reservation.
- 1.3. If the booking is made less than 8-weeks before departure, the full amount is due on booking.

### 2. Cancellation and Refunds:

- 2.1. If you need to cancel your reservation, please notify us in writing as soon as possible.
- 2.2. Deposits are non-refundable.
- 2.3. Cancellations less than 8-weeks before the start date of your retreat are non-refundable and will result in a forfeit of any and all sums paid.
- 2.4. We hope we never have to cancel your retreat. However, in the event that we cancel due to unforeseen circumstances, you are entitled to transfer the sums paid to another Chakra Wellness retreat or event, (either scheduled or at some future time within the next two years) to be used as credit.  
Alternatively, you may request a refund of payments made by you to us, which will be accommodated for insofar as is possible, taking into consideration any non-retrievable costs to which we committed in anticipation of your retreat. Please note that this refund does not cover any expenses related to your flights or travel insurance.

### 3. Participant Health and Responsibility:

- 3.1. By participating in the retreat, you confirm that you are physically and mentally capable of engaging in the activities offered, you also have the choice to not participate in an activity.
- 3.2. If you have any medical conditions or dietary restrictions that may affect your participation, please inform us in advance so that we can make appropriate accommodations.
- 3.3. You are responsible for obtaining any necessary travel insurance to cover medical emergencies, trip cancellation, and lost luggage. You should ensure you are covered for all activities you are planning on your trip.

### 4. Code of Conduct:

- 4.1. All participants are expected to conduct themselves respectfully and responsibly throughout the retreat.
- 4.2. Any disruptive or inappropriate behaviour may result in removal from the retreat without refund.

### 5. Liability Waiver:

- 5.1. Participants will be required to sign a liability waiver acknowledging the potential risks associated with retreat activities. This waiver will release the retreat organisers from liability for injuries or accidents.
- 5.2. It is your responsibility to use security deposit boxes at the venue for all valuable items. Such items include, but are not limited to: Passports, Visas, travel documentation, money, credit and debit cards, jewellery and electronic goods. We accept no liability for loss or damage to such items, whilst attending the retreat.

### 6. Itinerary and Program Changes:

- 6.1. While we strive to adhere to the scheduled itinerary, we reserve the right to make changes to the program, accommodations, or activities, if necessary. Participants will be promptly informed of any changes.

### 7. Privacy and Data:

- 7.1. Participant information will be collected, used, and stored in accordance with applicable data protection laws. We will not share your information with third parties without your consent.

### 8. Emergency Contact and Medical Information:

- 8.1. Participants must provide emergency contact information and disclose any medical conditions or dietary restrictions before the retreat.

### 9. Photography and Recording:

- 9.1. Participants may be asked for consent regarding the use of their images or recordings for promotional or educational purposes. Your privacy preferences will be respected at all times.

These terms and conditions are subject to change, and any updates will be communicated to registered participants. Please read them carefully, and if you have any questions or concerns, feel free to contact us before booking your place.